



Key Benefits

Organisation Perspective



Safeguard against cost and damages resulting from critical business performance issues



Better use of resources by efficient collaboration between staff, services providers, vendors and suppliers

IT Services Perspective



Comprehensive visibility into business process availability and reliability



Waste less time and decrease internal conflict by increased cross department transparency, efficiency and productivity with automation



Intelligent notification allowing fast and accurate assessment of IT bottlenecks

Staff Perspective



Minimising inbound calls from staff reporting application or process issues



Better communication between departments when issues arise leading to quicker solutions



Less risk of human error causing operational damages to the organisation

About AmdoSoft:

Established in 1998, AmdoSoft is an IT automation expert with focus on protecting business critical processes organisations value today.

Customers include large service providers as well as end users in the mid to large enterprise

market crossing all types of Industries.

AmdoSoft product "b4" is a mature state of the art technology with wide-ranging business service management (BSM) applications.

AmdoSoft has expert knowledge and extensive know how in

successfully orchestrating, completing and delivering industry and organisation specific solutions.

Partners and customers can expect excellent support and care in all aspects when working with the AmdoSoft team.